### your plan management specialist information pack

# NDSP



### why NDSP Plan Managers

At NDSP, we believe that nothing should get in the way of your NDIS goals. That's why we take care of the things that can slow you down, like payments and bills.

As a nationally registered NDIS provider, we aim to provide you the tools to achieve your goals. Best of all our services are free, just ask your LAC, ECA Coordinator or planner to include 'Improved Life Choices' in your plan. So that's yet another bill you won't have to worry about.

Our friendly and highly skilled staff are here to help you understand the funding in your plan. We are:



reliable, invoices are paid promptly.



experts, when you call our team, we know the NDIS.



access.



Most importantly, we care... so feel free to leave the boring stuff to us!





Nappa, our real time budgeting tool gives you complete transparency of your NDIS plan.

Nappa's dashboard will give you a quick and easy way to securely view your:

- paid invoices.
- service agreements with providers.
- spending and usage rate.
- NDIS funding breakdown.
- monthly statements.

"I am with them (NDSP) and have been for some time now. Their services are excellent and invaluable to me. Each and every time I have had to contact them, they are more than help(ful) and provide the best service in plain English if I don't understand. They take the time to resolve my concerns in a timely manner. I could not do it without them."



#### A Support Coordinator?

Nappa has features that are specific just for you, call us today for a demonstration.

#### More than a plan manager

We pride ourselves on our commitment to the sector, and continually look at ways in which we can give back. From regular giving activities, financial grants for individuals, finding supports through our ProviderLink directory to sharing our NDIS knowledge.

We have a suite of documents to help you navigate your way through the NDIS, and we have created an explainer video series that can be found on our YouTube channel.

Check out our NDIS explained video series.



## NDSP PLAN MANAGERS

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